

NC E-Procurement
Paperless Purchasing
FBS Summer Conference
July 2015



"We have experienced a significant improvement in our purchasing efficiency by using NC E-Procurement. The system is easy to learn and we have benefited by moving from a paper-driven system to a system that enables us to process and track orders electronically."



- More than 4.5 Million purchase orders and over \$32 Billion in spend has processed through the NC E-Procurement system
- Over 10,000 NC users from almost 200 different entities currently use NC E-Procurement.
- Over 50,000 vendors are registered in the NC E-Procurement system.





# NC E-Procurement provides the tools to improve the way the State of North Carolina purchases goods and services.

- There are more than 450 electronic catalogs representing over 135 Statewide Term Contracts available to users
- •Users are empowered to use online requisitioning with direct access to State Term Contracts via **online catalogs**
- •Orders and internal approvals are **routed electronically** and maintained for accountability **paper free!**



## Since March 2014, the Division of Purchase and Contract announced several new Statewide Term Contracts:

- 615A Office Supplies was awarded to Forms & Supply and is projected to offer 31% savings on general office supplies.
- 645A Office Paper is expected to generate a 9% savings on office paper over historical purchases. Tiered pricing adds further discount opportunities for larger volume orders.
- 445B Maintenance, Repair, and Operations (MRO) was awarded to Grainger. It consolidated several previously separate contracts.
- And Fuel contracts:
  - 405A Propane
  - 405B Diesel
  - 405 Gasohol

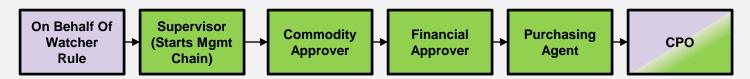


- NC E-Procurement online catalogs provide an online shopping experience to the end user, which includes:
  - The ability to search for a specific item on Statewide
     Term Contract
  - The ability to conduct a side-by-side item comparison
  - The ability to note commonly ordered items as "favorites", allowing quick access in the future
- Catalog line items are pre-populated with Pricing, Contract, Commodity, and Supplier Specific information, allowing end users to quickly add the items to their requisition and Suppliers to quickly process the purchase orders



## **Explanation of Rules Approval Flow Summary**

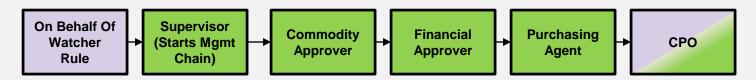
Approval flow rules work together to route requisitions based on entity selections.



- Automated approval flows add watchers, for awareness, or approvers, for approval action
- User profiles include a supervisor and a dollar approval threshold, so that requisitions over the dollar threshold are routed to that user's supervisor. This continues until a supervisor with an approval threshold over the requisition amount approves it.
- **Commodity approvers** with specialized expertise, such as IT, can be set using a combination of commodity code and dollar approval threshold.
- Financial approvers can review requisitions over a dollar threshold.
   Entities can have one financial approver or divide the responsibility by account code.



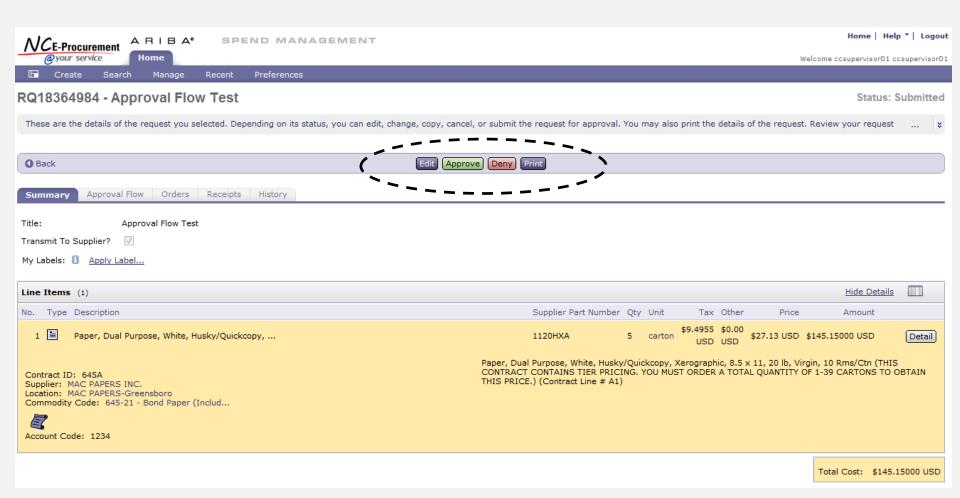
## **Explanation of Rules Approval Flow Summary**



- Purchasing Agent approvers can be one role or divide the responsibility by commodity.
  - Purchasing Agents approve all non-catalog requisitions to enable compliance.
  - Optional setting allows purchasing agents to approve catalog-only requisitions over a set dollar threshold, as catalog items are prepopulated with supplier ordering information.
- Chief Procurement Officer can be added to flow as a watcher or an approver based on a dollar threshold. Requisitions can be sent to a single CPO role or can be routed based on the commodity.
- The Commodity, Financial, Purchasing and CPO approvers are **group-based**. All requisitions received for approval can be approved by any user in that group.



#### **Approval Flow Demo**



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#### **Approval Flow Implementation**

 The NC E-Procurement Team will work with the individual LEA to understand the current signature process and create a customized approval flow.

 The school system can review how this will work in the training environment prior to implementing in the live environment.



#### 10 Web Based Trainings & 40 Job Aids

- Self-paced online training modules
- Printable job aids with screenshots
- http://eprocurement.nc.gov/Training.html

### Onsite Training

- Free on an as needed basis
- eptraining@doa.nc.gov

## Dedicated Training Environment

 Hands on experience for new users or trying Approval Flows



# The NC E-Procurement Help Desk is manned by highly-trained and friendly IT customer service agents dedicated to serving you!

Agents are available for assistance

7:30am – 5pm

Monday through Friday

888-211-7440, Option 1

ephelpdesk@its.nc.gov



"The NC E-Procurement system has been a very productive change for our school system. We are very pleased with placing our orders for the schools and the turnaround time for our orders being delivered."